



**IBEC - CBI**  
TRADE & BUSINESS DEVELOPMENT PROGRAMME

## Measuresoft Limited

### ***The company, its products, its customers, its environment***

Measuresoft was formed in 1989 by Fergal Cassidy. The company develops real time information systems focussing on Supervisory Control and Data Acquisition (SCADA) using Microsoft development technologies, for customers in the UK and Irish markets. Its products include the "Orchestrator" data acquisition system. It is a Microsoft certified solutions provider. The company is based in Dundalk, Co. Louth.

### ***Quality systems and policy***

Measuresoft developed a Quality Management System to reflect its processes, and achieved ISO 9001 and TickIT in 1997. The system has undergone a number of updates since its initial development, and the company has successfully maintained its accreditation.

### ***Advantages of Quality***

The company sees management commitment as the single most important factor in making quality improvement a success. As Fergal Cassidy says, "When the going gets tough, management commitment will determine whether a quality programme is dispensed with in times of stress." The company feels that the increased control provided by the system has improved project planning, and in particular, configuration management.

### ***Quality strategy for the future***

Measuresoft is actively monitoring the new version of the ISO 9001 standard, ISO 9001:2000, to see how it can take advantage of what it has to offer, and is considering the benefits of other process improvement approaches, such as the CMM.

### ***Company contacts***

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# DEVELOPING NORTH SOUTH SOFTWARE QUALITY NETWORKS

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